



The Independent

Information to Fuel Your Independence

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August 2020

Upgrade to POS System Software Windows® 10

Gain performance benefits and meet compliance.

Firewall Conversion

Information on firewall systems that currently require upgrades.

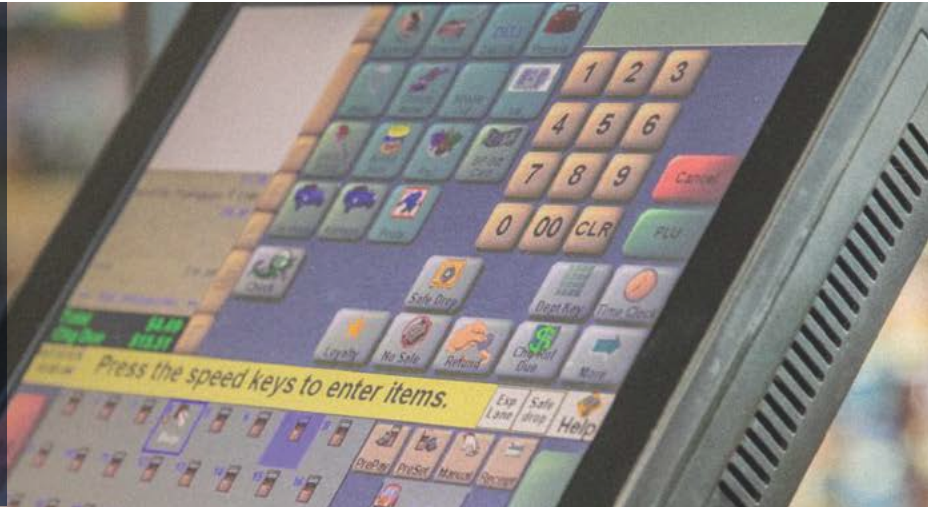
Mx915 PIN Pads

Gilbarco and Verifone PIN Pads available for purchase online.

ShopClarkCrown Survey

Participate to help us create a better resource for you!

IT'S TIME TO UPGRADE YOUR PASSPORT® POS OPERATING SYSTEM



Goodbye Windows® 7

Gilbarco's Passport® Point-of-Sale (POS) System software versions 12.03 and prior utilize Windows 7 as the operating system (OS). It is important for your business continuity that you know that Microsoft is ending support of Windows 7* and will no longer provide:

- Software Updates • Application Patches
- Security Updates • Technical Support

Understanding how these software changes affects your Passport POS System can enable you to make smart decisions before they become issues. Your Passport POS System will continue to function, but your operating system (OS) Combo/Server will not be optimized or receive updates. Software updates are required to accept EMV at your dispensers.

Introducing Windows® 10

You will need to update your Gilbarco Passport® Point-of-Sale (POS) System to Windows® 10. There are many benefits to installing the upgrade. Windows 10 provides better performance with Solid-State Drives (SSD), 75% FASTER reboots, 60% FASTER data backups, handles 30% MORE transactions per hour without

seeing authorization times start to increase and FASTER installation of upgrades. There also are critical security improvements. Upgrading to the latest Passport POS System hardware with Windows 10 OS, assures you will have the most secure, robust POS solution that minimizes the risk of security or data breaches.

The risks of not upgrading to Passport POS Systems running on Windows 7 are at high risk of not being Payment Card Industry Data Security Standard (PCI DSS) compliant. The Payment Card Industry (PCI) Security Standards Council requires all merchants processing cardholder data to use systems that are still supported by their respective OS vendors or have a plan to migrate to the new system if it is not yet available.

If you are using a PX52 and/or an EDH1, you will be required to replace this equipment in order to use the Windows 10 software.

[Please click here for more information.](#)

[CLICK HERE TO DOWNLOAD THE FULL PRODUCT UPGRADE PRODUCT SHEET.](#)



Paysafe Meraki Firewall

Acumera Firewall

Locations currently using Acumera or Paysafe Meraki firewalls require upgrades.



Paysafe Cradlepoint Firewall

FIREWALL CONVERSION

If your site is currently using an Acumera firewall to process credit card payments, your firewall needs to be upgraded to the Paysafe Cradlepoint to continue processing payments. Any sites using the Paysafe Meraki firewall require immediate upgrades, as these firewalls have reached end-of-life.

These upgrades are mandatory for all locations processing with Clark. By making this switch, you avoid having your credit cards shut off, and continue the smooth running of your business.

Why make the switch?

- Latest generation firewall with the best threat detection and response
- Additional ports
- Added/improved cellular failover
- Supports the all-in-one firewall and zone router functionality
- Approved MNSP - Preparation for EMV at the pump

To upgrade online, please visit www.clarkbrands.com/firewall, and select the button "Order a Paysafe".

PIN PADS

Mx915 PIN pads, for your Verifone or Gilbarco point-of-sale, are now available for purchase through Clark Brands. Each PIN pad comes with a one-year warranty and easy ground shipping. These updated devices are capable of processing both chip cards and mobile payments, making payments easier and quicker. A technician is recommended for install. An online order form is available at www.clarkbrands.com/pinpads.

The cost for each PIN pad (not including shipping and tax) is:

- Gilbarco POS System: \$803
- Verifone POS System: \$475

Also, available through Clark are PIN pad stands for these devices. Each stand costs \$96.25.





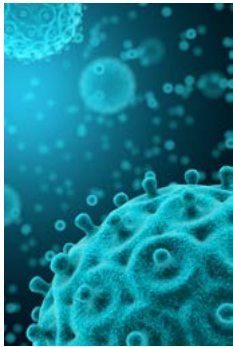
SHOPCLARKCROWN.COM CUSTOMER SURVEY

Shop the Clark Crown online store at shopclarkcrown.com. It is the convenient way to purchase uniforms, POP materials, and promotional products. You will find items designed to build your brand and increase customer loyalty.

Our goal is to provide our dealers and jobbers with the highest level of support. The Brand has a strong reputation but to stay strong requires ongoing effort to stay visible with a positive image, every day.

To help us better serve you, please complete the short survey below.

[CUSTOMER SURVEY.](#)



COVID19 RESOURCES

Industry related Coronavirus information resources to keep you well informed and safe are provided below.

NACS

<https://www.convenience.org/Topics/Operations/Disaster-Preparedness/Coronavirus-Resources>

Conexxus

<https://www.conexxus.org/resources/covid-resources>



Not being PCI compliant exposes you to the risk of security breaches which costs money and stolen information costs you customer trust.

As a merchant accepting credit cards, you are required to be PCI compliant. There are PCI non-compliance fees of \$14.95 for not completing and attesting the self-assessment questionnaire (SAQ) and \$14.95 for not completing or failing the vulnerability scan if processing via Internet.

Clark provides you with the SecureEdge portal at controlscan.secureedge.com, to complete the SAQ and vulnerability scan. A step-by-step video of how to navigate the ControlScan site can be found at www.clarkbrands.com/help-center, under ControlScan. If you are using a Paysafe firewall, ControlScan will automatically scan and work with you to remediate any vulnerabilities so that you can pass the scan.

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